

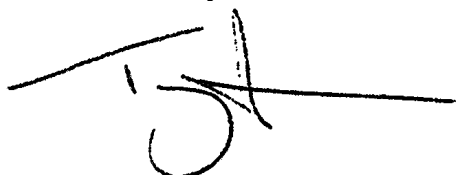
County Offices
Newland
Lincoln
LN1 1YL

13 December 2017

Overview and Scrutiny Management Board

A meeting of the Overview and Scrutiny Management Board will be held on **Thursday, 21 December 2017 at 10.00 am in Committee Room One, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely



Tony McArdle
Chief Executive

Membership of the Overview and Scrutiny Management Board (11 Members of the Council and 4 Added Members)

Councillors R B Parker (Chairman), L A Cawrey (Vice-Chairman), T Bridges, Mrs J Brockway, M Brookes, R L Foulkes, C S Macey, C E H Marfleet, Mrs A M Newton, N H Pepper and E W Strengiel

Added Members

Church Representatives: Mr S C Rudman and Reverend P A Johnson

Parent Governor Representatives: Mrs P J Barnett and Dr E van der Zee

**OVERVIEW AND SCRUTINY MANAGEMENT BOARD AGENDA
THURSDAY, 21 DECEMBER 2017**

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declarations of Members' Interests	
3	Minutes of the Meeting of the Overview and Scrutiny Management Board held on 30 November 2017	5 - 16
4	Announcements by the Chairman, Executive Councillor for Resources and Communication and Chief Officers	Verbal Report
5	Consideration of Call-Ins	
6	Consideration of Councillor Calls for Action	
7	Performance of the Corporate Support Services Contract <i>(To receive a report from Sophie Reeve (Chief Commercial Officer) which provides an update on Serco's performance against contractual Key Performance Indicators (KPIs) specified within the Corporate Support Services Contract between September 2017 and October 2017. The report also provides an update on progress made on key transformation projects being undertaken by Serco)</i>	17 - 50
8	Future Scrutiny Reviews <i>(To receive a report by the Head of Democratic Services and Statutory Scrutiny Officer which presents the Board with the opportunity to evaluate the proposals received to-date for future scrutiny reviews)</i>	51 - 56
9	Overview and Scrutiny Management Board Work Programme <i>(To receive a report which enables the Board to consider and comment on the content of its work programme for the coming year to ensure that scrutiny activity is focussed where it can be of greatest benefit)</i>	57 - 68

Democratic Services Officer Contact Details

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Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements
- Copies of reports

Contact details set out above.

All papers for council meetings are available on:
www.lincolnshire.gov.uk/committeerecords